

FAQ's

Can I pick up my order instead of having it shipped to save the shipping cost?

- *Yes, from the shipping options when checking out with your order you can choose "In Store Pickup" then contact us either by phone or email to make arrangements to pick up your order during business hours.*

What currency are the prices on your website?

- *Our prices are in Canadian dollars.*

What is the normal turnaround time to ship out orders?

- *Normally we ship out orders the same day we receive them but occasionally there are some instances we ship out the next business day. If you place your order after 2 p.m. EST it will most likely get shipped the next day. Also, if you choose ICS Courier from the shipping options your order will be shipped the next business day.*

Where do you ship from?

- *All products are in stock and ships from our store in Montreal, Canada.*

I noticed you sell products by this brand but I can't find the model I want on your website, can you get it?

- *In most cases, yes we can. Just send us an email with the details and we will respond with an ETA.*